

ORGANISATIONAL BEHAVIOUR.

OBJECTIVES.

- To impart knowledge of the basic concepts and facets of organisational behaviour.
- To highlight the role of psychological factors & process at work.
- To foster management skills among students.

1. Nature of Organisational behaviour. (4)

- Definition of Organisation & Types.
- Concept of OB & its scope.
- Models of Organisational Behaviour.

2. Organisational structure & its Environment. (6)

- Organisation and its environment.
- Formal Organisation: Design & Structure.
- Divisions of work and task interdependence.

3. Organisation Culture. (6)

- Sources of Organisational Culture.
- Types of Organisational Culture.
- Manifestation & Managing Organisational Culture.
- Work force diversity - Gender , Ethnic & Community issues & personality factors.

4. Motivation. (8)

- Theories of Motivation – Need & Process Theory.
- Application of Motivation Theories.

5. Group Dynamics in Organisation. (6)

- Concepts of group & types of group.
- Group norms & Group cohesion.
- Concept of team work.

6. Decision making. (6)

- Decision making – definition & process.
- Group Think, risky shift & Polarisation.
- Techniques for improving decision making- MIS (Management Information System).

7. Leadership. (6)

- Importance & Characteristics of control.
- Qualities of an effective Leader.
- Leadership Style & effective Communication.

8. Dynamics of stress. (6)

- Concept.
- Causes & effect.
- Coping Strategies.

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3. Robbins, S.P.(2012) Organisational Behaviour (15th Edition) Prentice HallInternational, Inc.
4. Luthans & Fred (2010) Organisational Behaviour (12th edition) McGraw Hills.

