



Hyderabad (Sind) National Collegiate Board's Kishinchand Chellaram College

Vidyasagar Principal K.M. Kundnani Chowk, 124, Dinshaw Wachha
Road, Churchgate, Mumbai 400020



Students Satisfaction Survey (2018-2019)

About the survey

Students of an Institution are the most valuable stakeholders and all the activities are implemented and designed for creating an environment conducive for their success and helping them to scale great heights.

The Institution provides several facilities to students such as IT enabled classrooms, well equipped laboratories, well stocked and comfortable Library, a well formulated and just evaluation system, approachable and efficient office to name a few.

It becomes imperative for any Institution to understand the effectiveness of its efforts by eliciting the perceptions and opinions of the students in this regard which would help in identifying lacunae if any for further improvement.

Survey Process

The survey is conducted and reported by Internal Quality Assessment Cell (IQAC) with the support of Heads and Coordinators of all the departments. The questionnaires were prepared in the Google form and circulated to all the departments and then to students.

The feedback was on different attributes such as classrooms, library, laboratories, office, efficiency of staff, students clubs and associations, examination system the responses obtained on these dimensions were analyzed and logical conclusions were drawn. All values were interpreted in terms of percentages.

The results of the survey will help the Institution to understand both short term and long term needs of the students and initiate remedial action to improve the facilities wherever it is required. The outcome of the Survey will provide a base for planning for the future.

Satisfaction level of Infrastructure / Classrooms

The satisfaction of students with various aspects of Infrastructure with reference to Classrooms measured on the basis of

- Classroom as a whole
- Furniture/fixtures
- LCD/Projector/Smart board/Internet
- Ambient atmosphere



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Satisfaction level of Library facilities

The satisfaction of students with various aspects of Library were measured on the basis of availability of

- Books
- Reference books
- Newspapers
- Magazines
- Reading room
- Availability of Library staff
- Computerized book search
- Quality of staff

Satisfaction level of Office facilities

The satisfaction of students with various aspects of Office were measured on the basis of availability of

- Adequate Staff and facilities
- Availability of Railway concession counter
- Queries regarding admission, certificate etc.
- Examination queries
- Scholarship/ reserve category information
- Accounts work
- ID related work
- Helpful nature of staff

Satisfaction level of Laboratory facilities

The satisfaction of students with various aspects of Laboratory were measured on the basis of availability of

- General facilities
- Equipment
- Hands on training for equipment
- Chemical safety
- Safety measures
- Assistance of non- teaching staff
- Helpfulness & politeness of staff

Satisfaction level of Student clubs & Associations



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The satisfaction of students with various aspects of students clubs and associations were measured on the basis of activity level of

- NSS
- Rotaract
- Cultural club
- Gender Issues cell
- Anti- ragging cell
- Sports room
- Sports facilities
- Cultural programme related activities

Satisfaction level of Efficiency of Staff

The satisfaction of students with various aspects of efficiency of staff were measured on the basis of

- Railway concession
- Bonafide certificate, LOR
- Marksheet distribution
- Eligibility/enrolment

The analysis of the survey shows that with respect to efficiency of staff the maximum level of satisfaction was withfollowed by.....and lowest being for.....

Satisfaction level of Examination system

The satisfaction of students with various aspects of examination system were measured on the basis of fairness in

- Examination system in college
- Assessment
- Punctuality in declaration of result

Satisfaction level of other essential and related services

The satisfaction of students with various aspects of other essential and related services were measured on the basis of availability of

- Drinking water
- Campus cleanliness
- Liftman availability
- Gents and Ladies Washroom
- Girls common room
- Canteen facility

Satisfaction level of overall college administration



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The satisfaction of students with various aspects of overall college administration were measured on the basis of presence of

- Student equality
- Safety & security
- Guest lecture, workshops, seminars /non academic
- Skill building
- Accessibility of management
- Positive recommendation

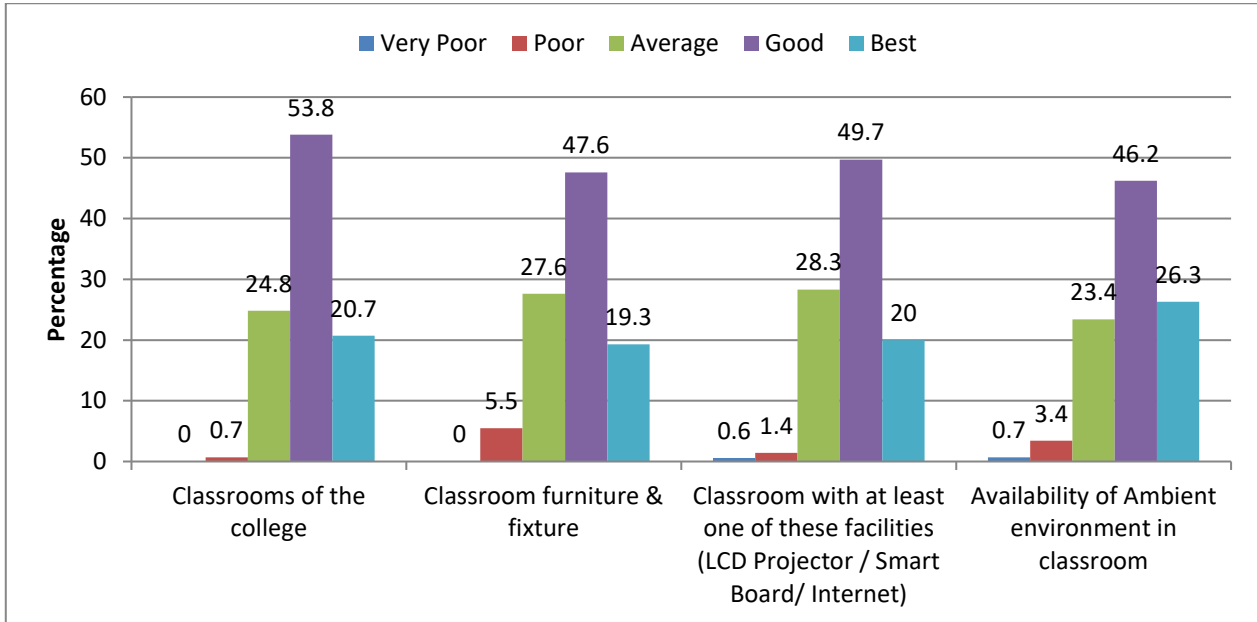
Satisfaction level of other aspects

The satisfaction of students with various other aspects were measured on the basis of presence of

- Active student council & committee
- Language laboratory

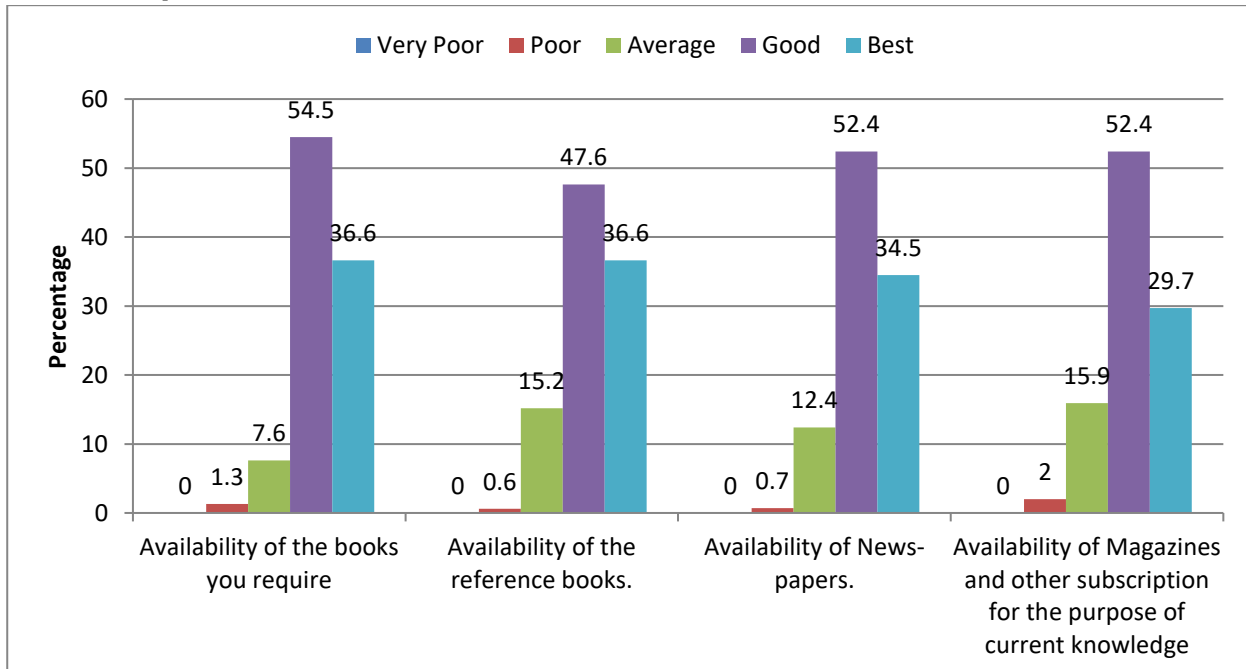
The data so collected through the survey is compiled and presented using different charts for quick visualization. The report in detail follows:

ABOUT CLASSROOMS



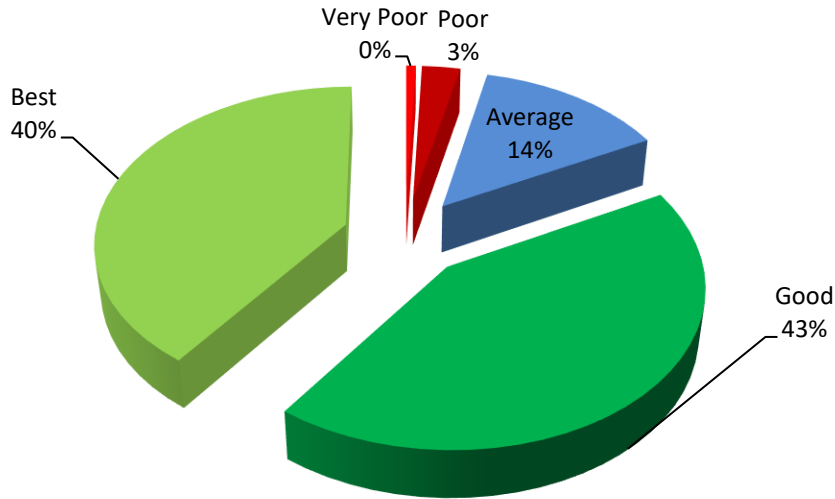
ABOUT LIBRARY

Availability:



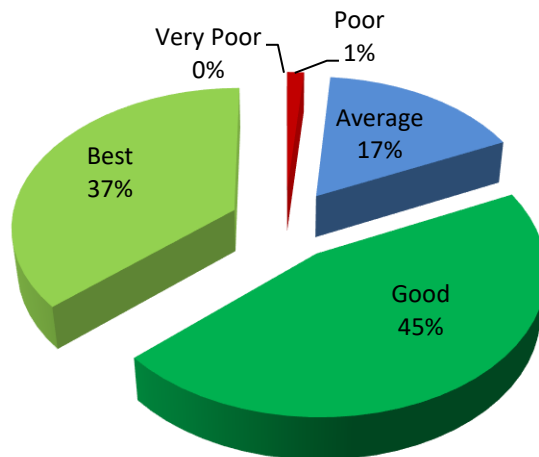
Reading Room:

Reading Room Facility of Library

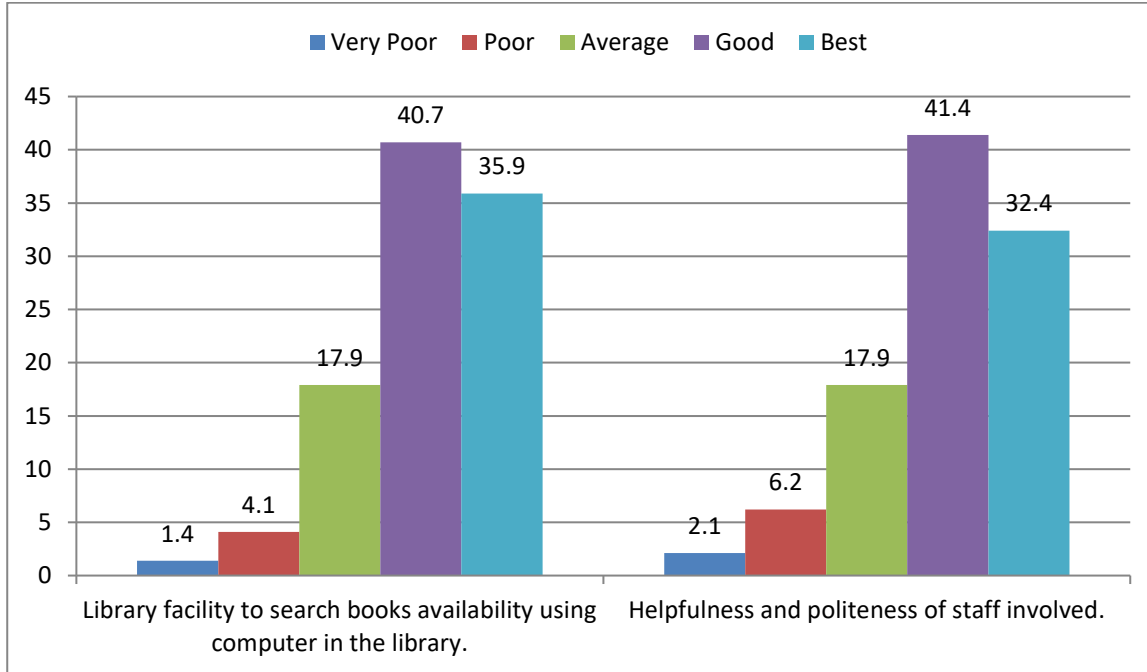


Library Staff:

Availability of Library Staff to Help Students in Library Whenever Needed

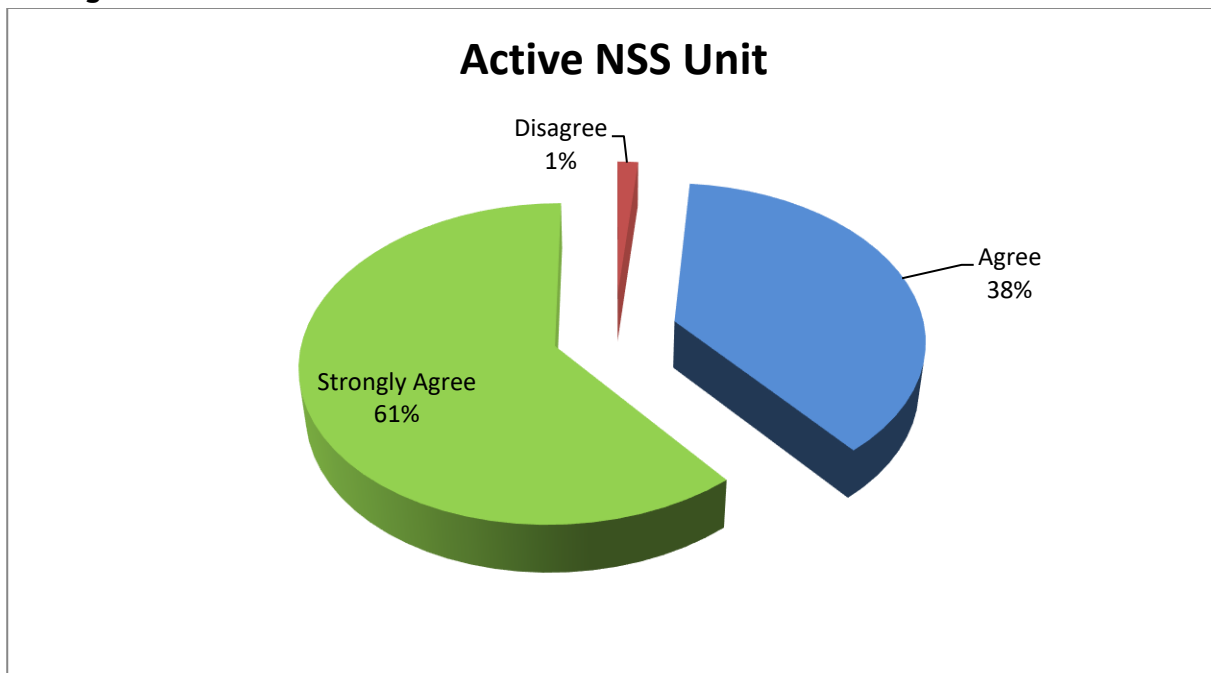


Other Aspects

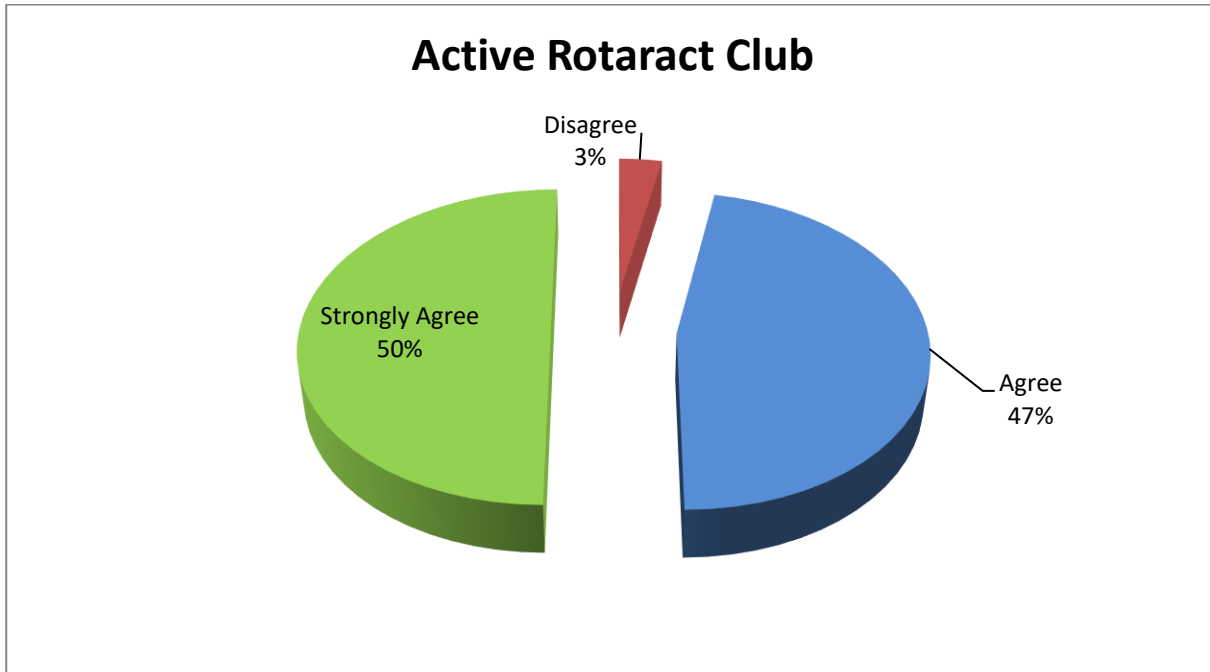


ABOUT STUDENTS CLUBS AND ASSOCIATIONS

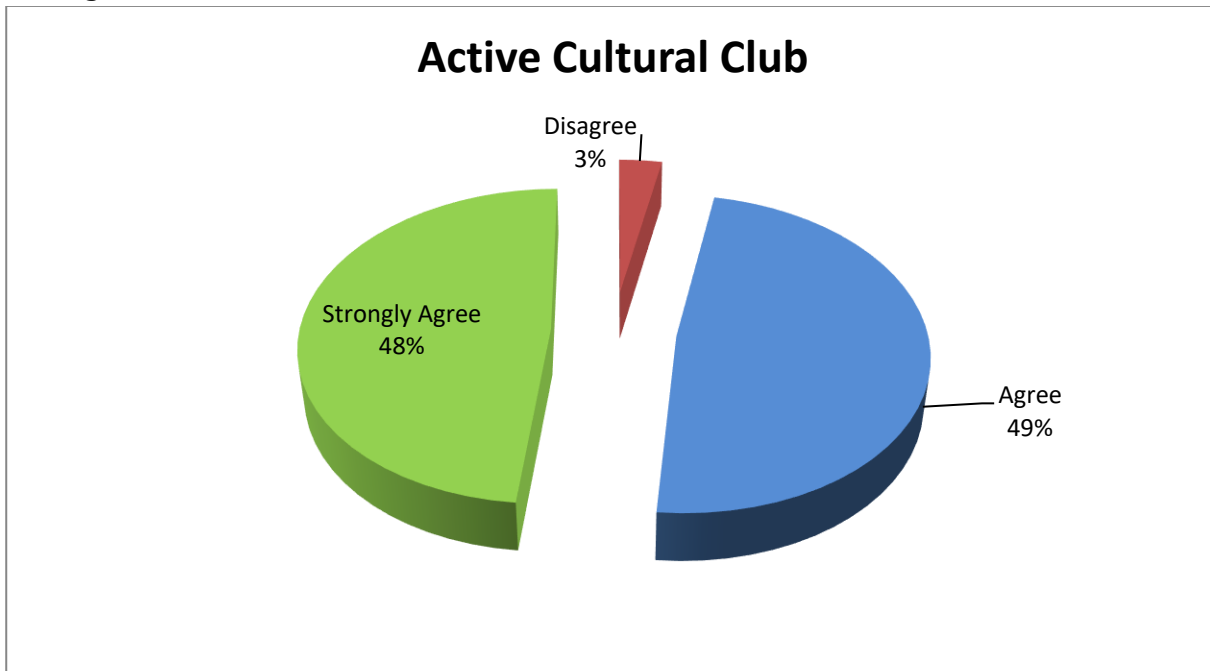
College has active NSS unit.



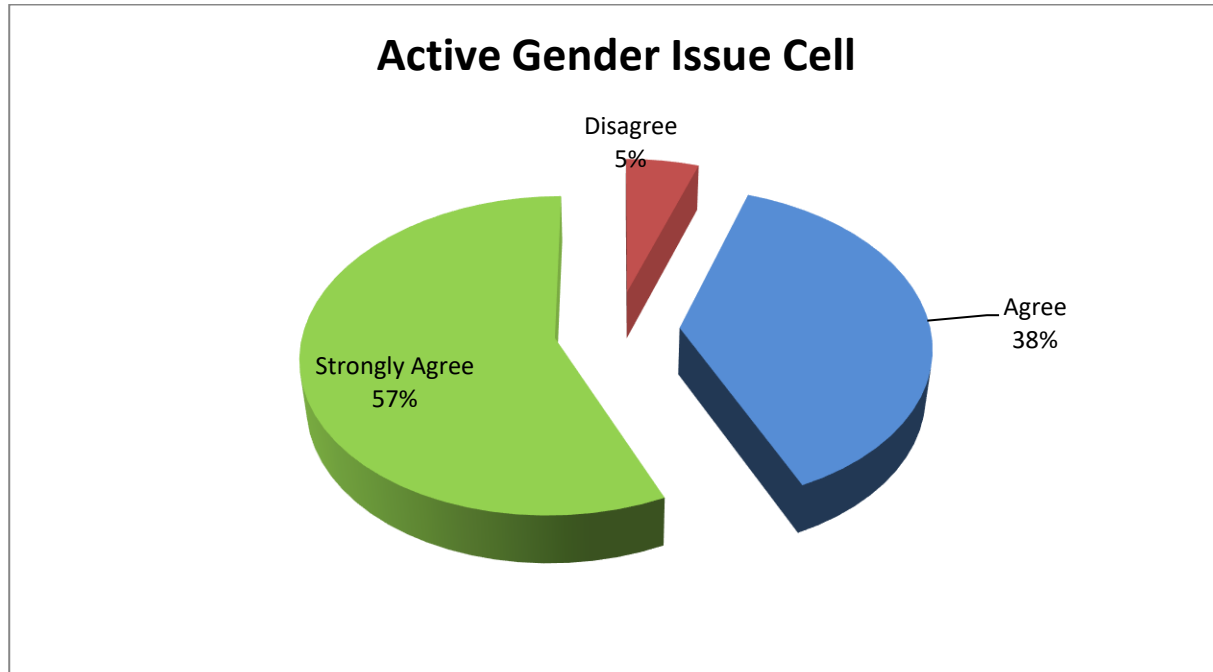
College has active Rotaract Club.



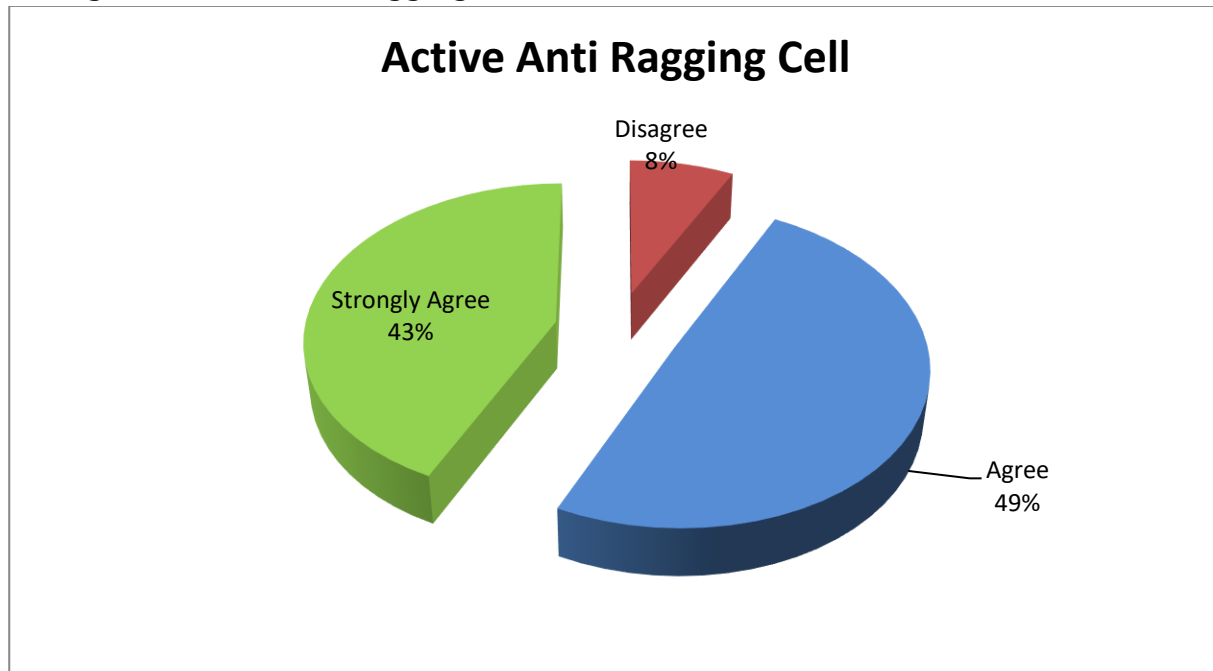
College has active Cultural Club:



College has active Gender Issue Cell:

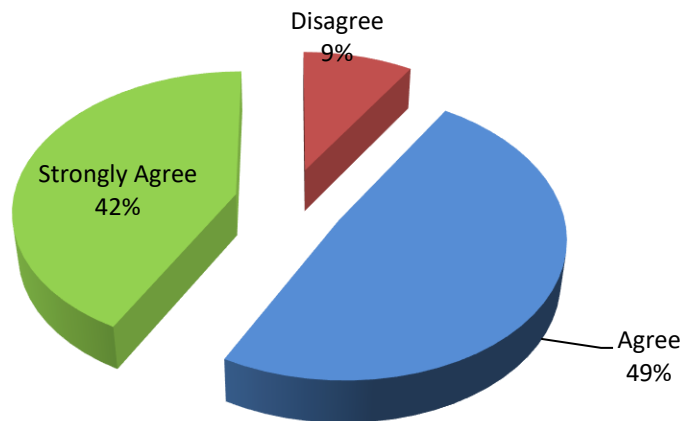


College has active Anti Ragging Cell:



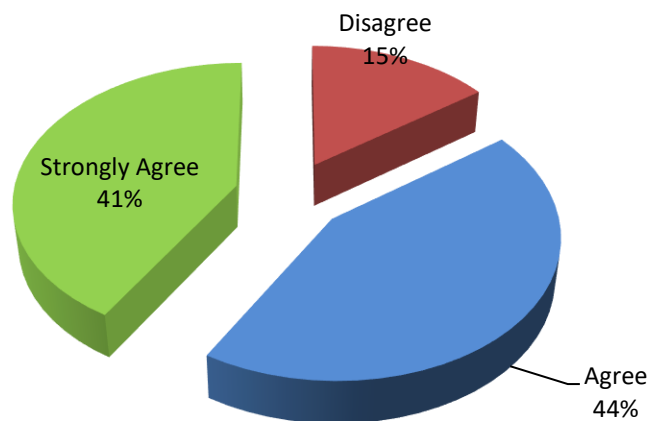
College Has Sports Room In Campus For Sports Related Activities:

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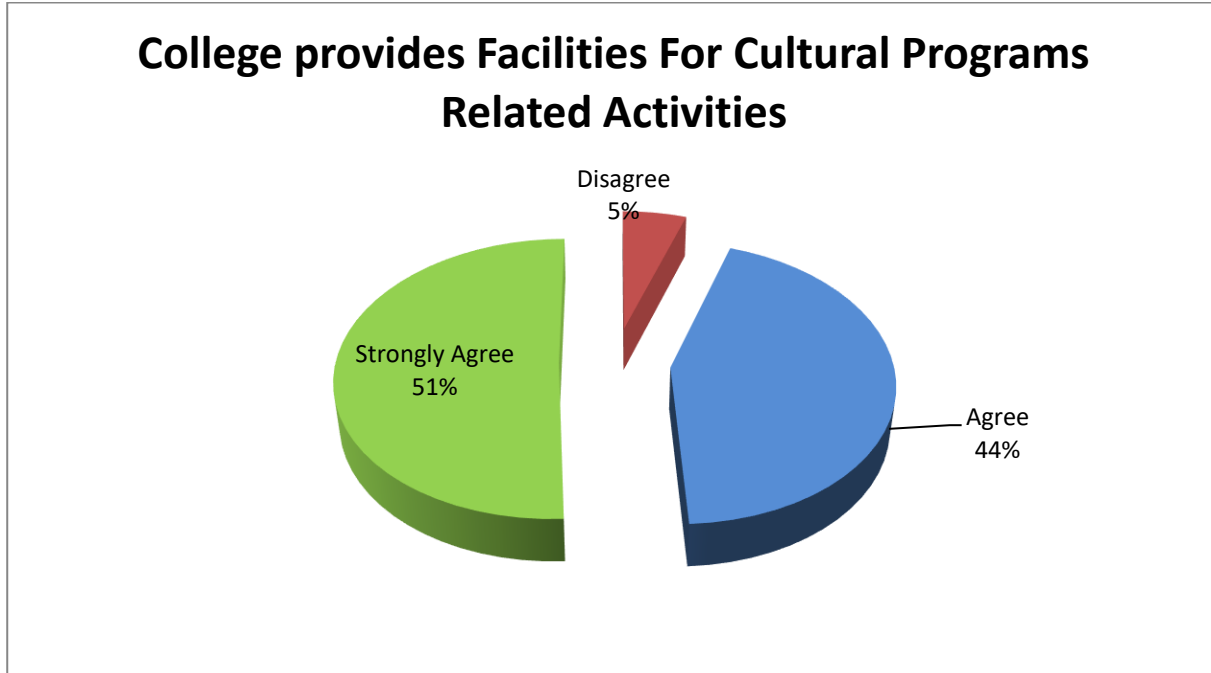


College provides facilities for sports related activities.

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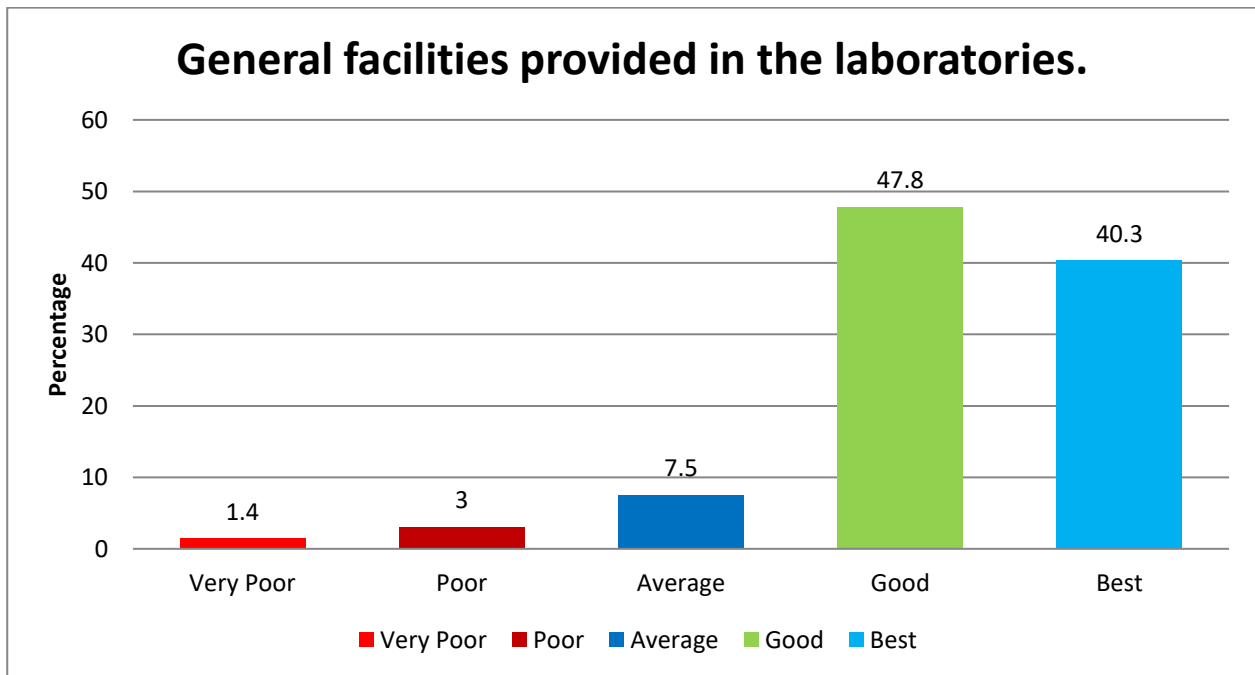


College provides Facilities For Cultural Programs Related Activities.

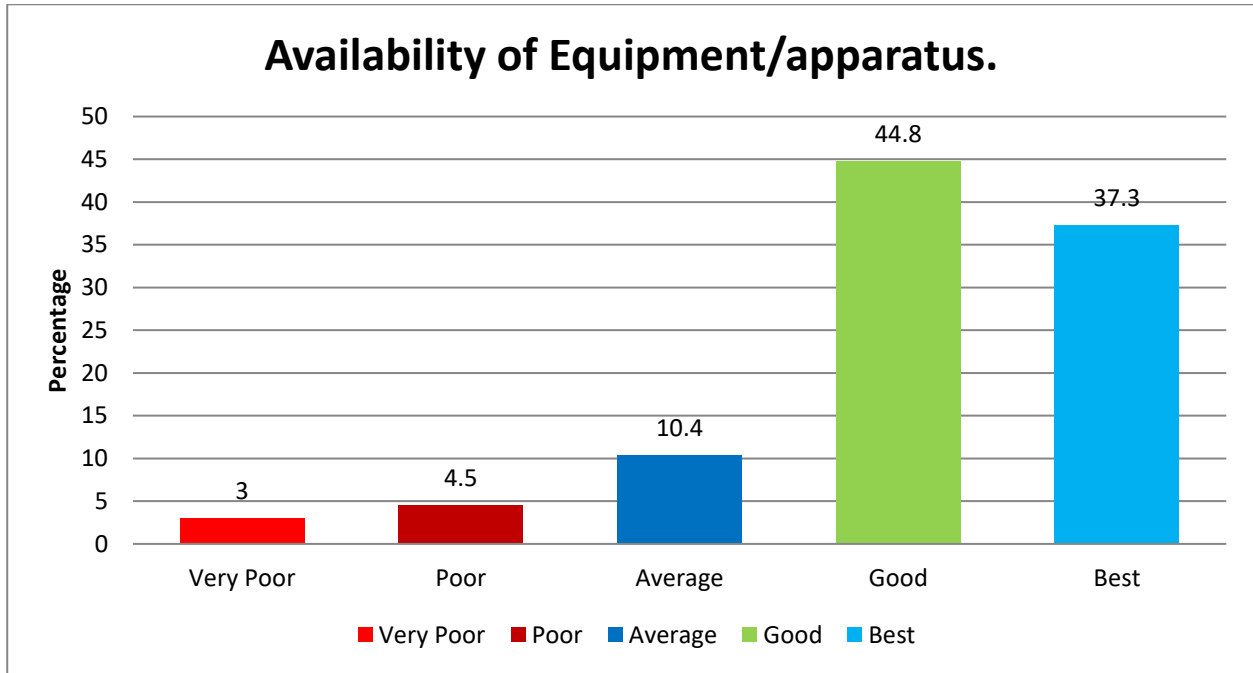


ABOUT LABORATORY

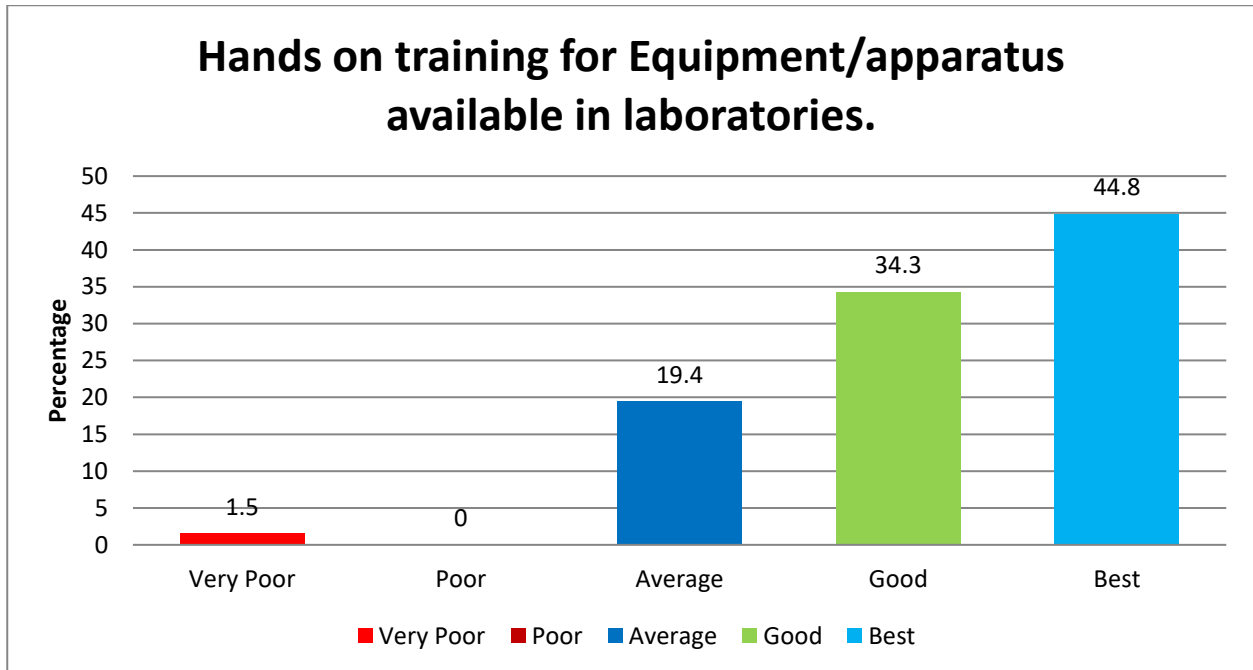
General facilities provided in the laboratories.



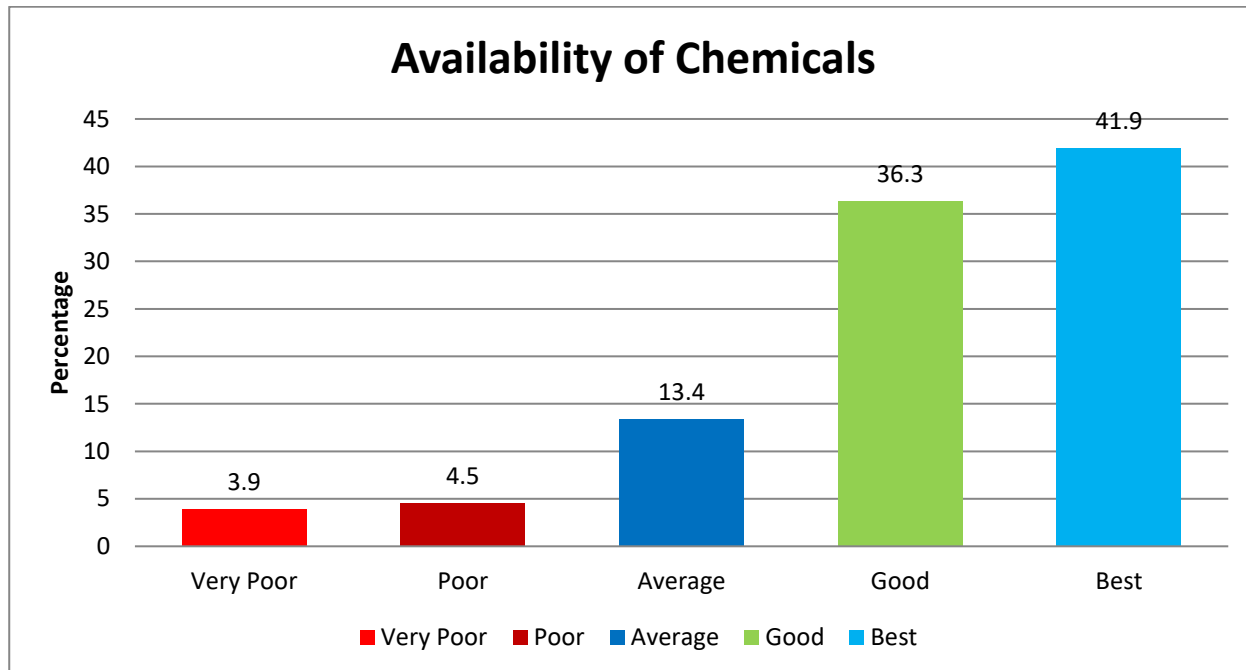
Availability of Equipment/apparatus.



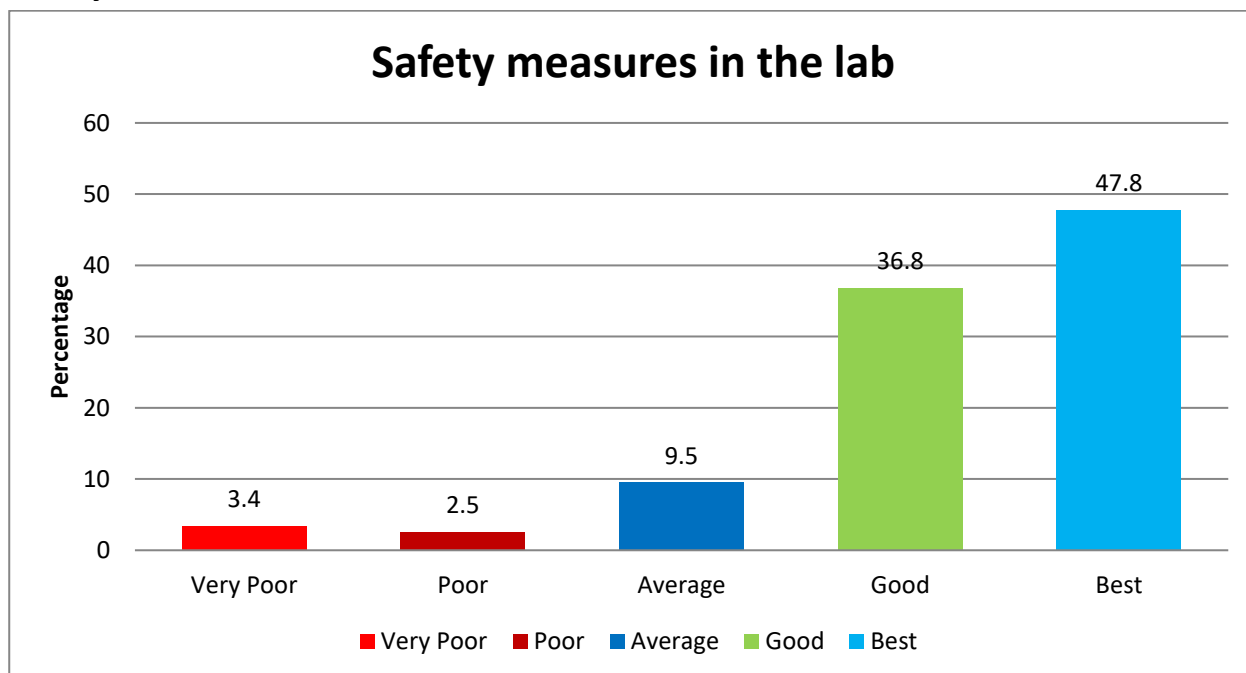
Hands on training for Equipment/apparatus available in laboratories.



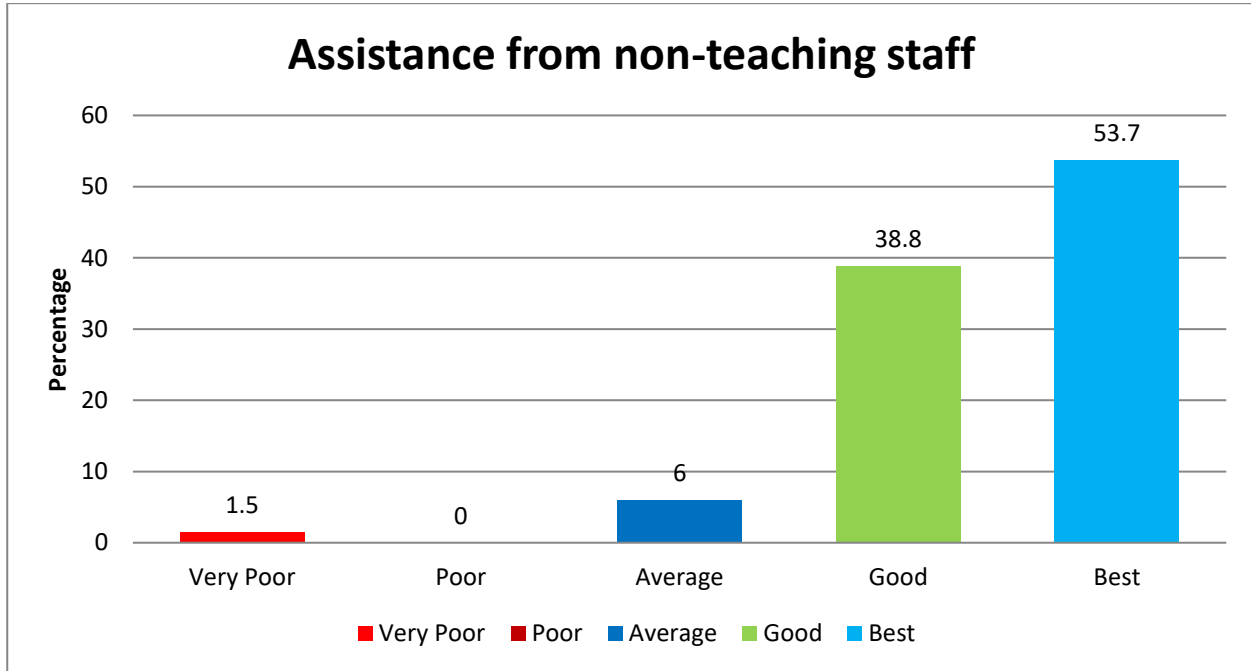
Availability of chemicals



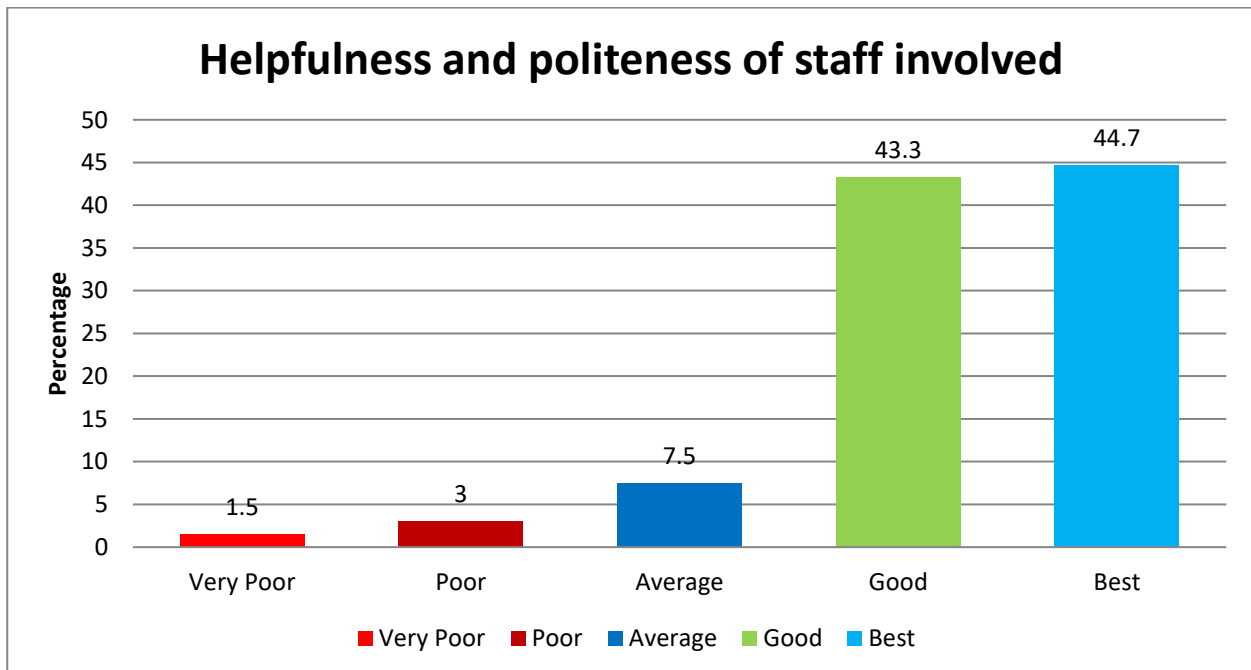
Safety measures in the lab



Assistance from non-teaching staff



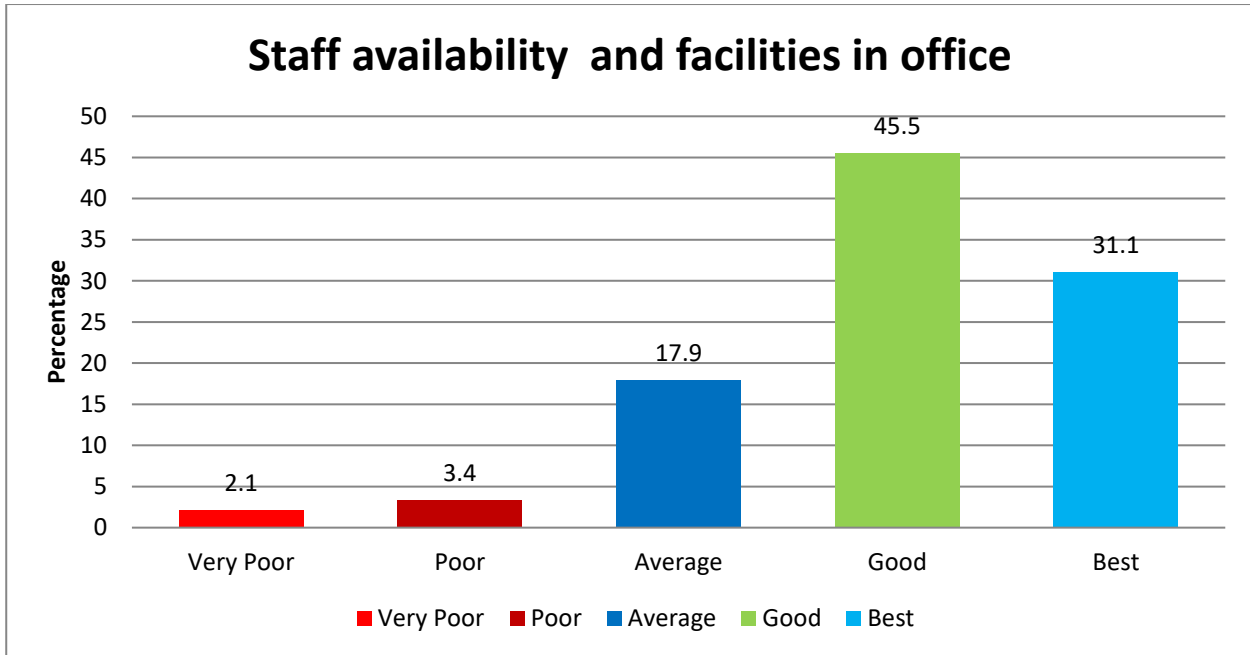
Helpfulness and politeness of staff involved



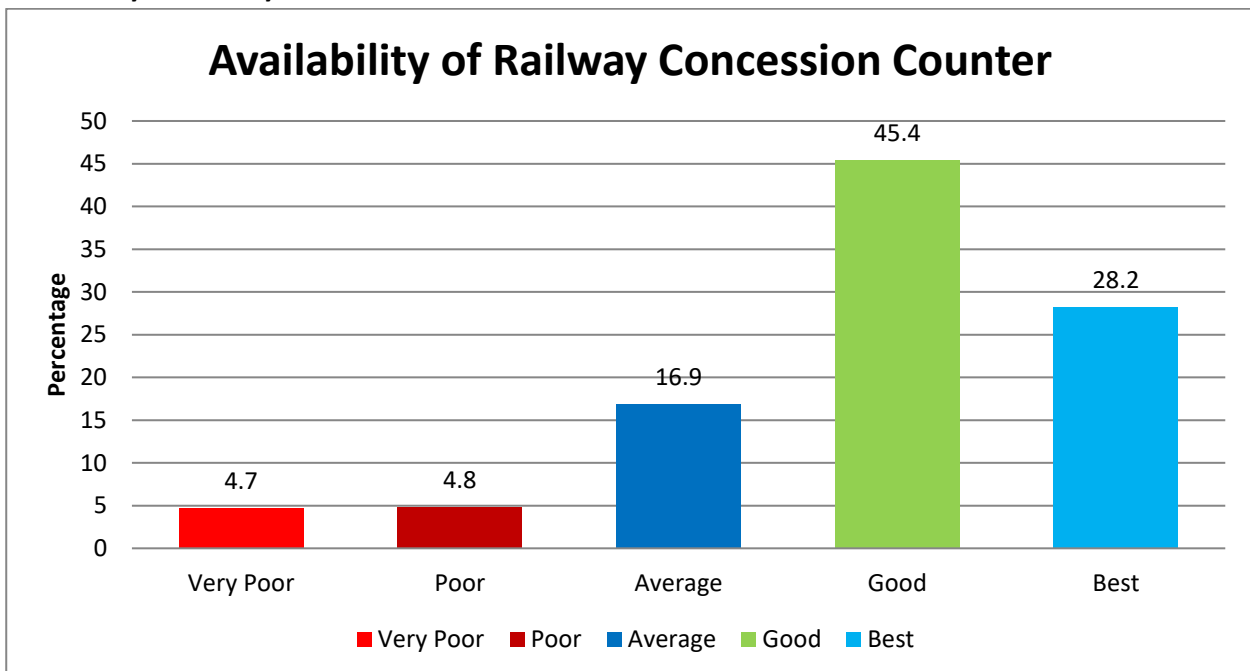
OFFICE

About Office Staff availability and facilities in office:

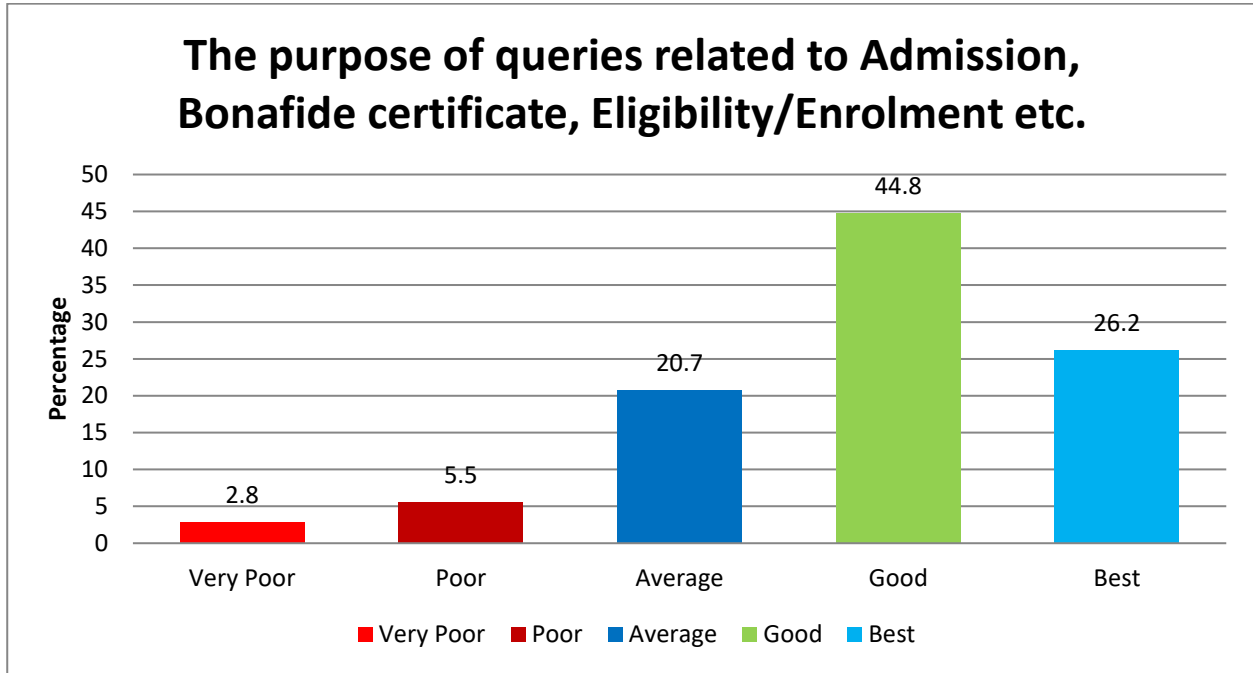
Staff availability and facilities in office:



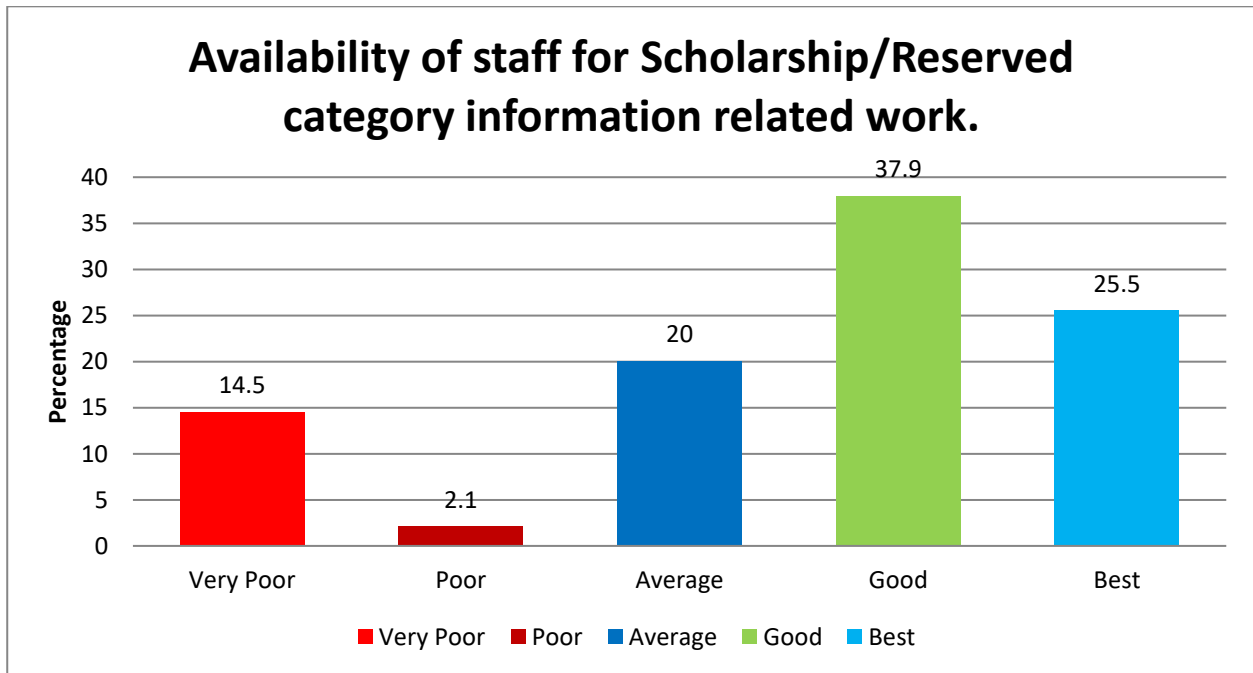
Availability of Railway concession counter:



The purpose of queries related to Admission, Bonafide certificate, Eligibility/Enrolment etc:

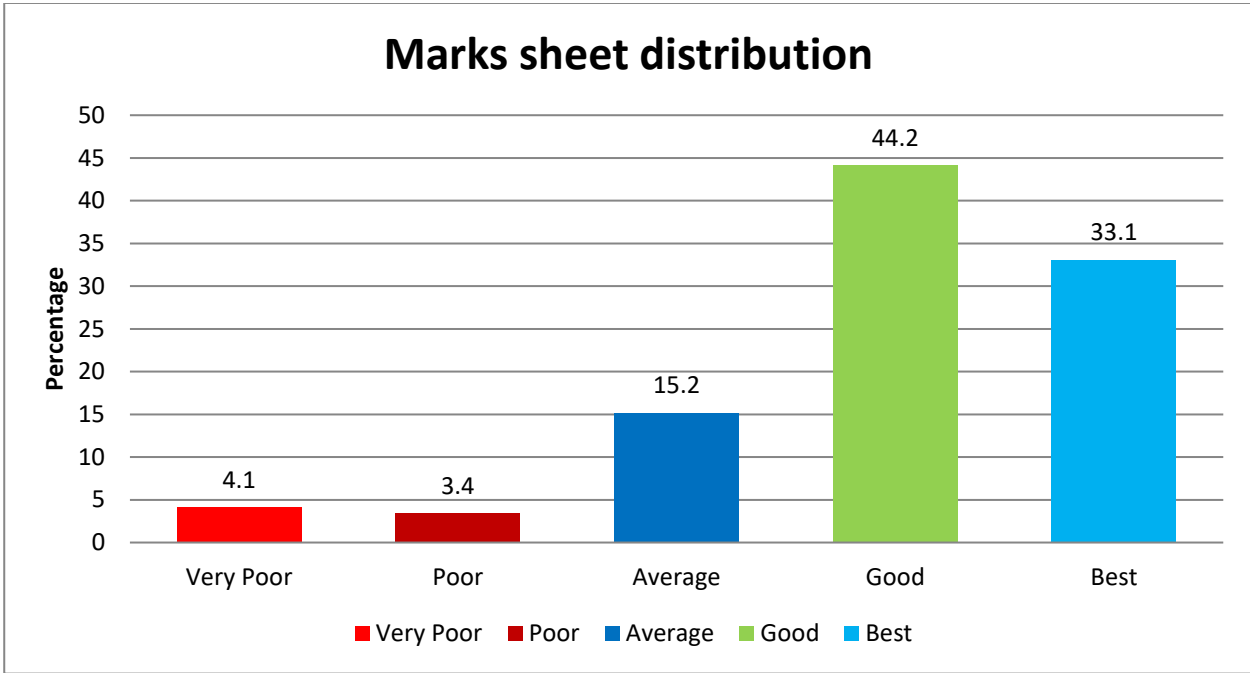


Availability of staff for Scholarship/Reserved category information related work:

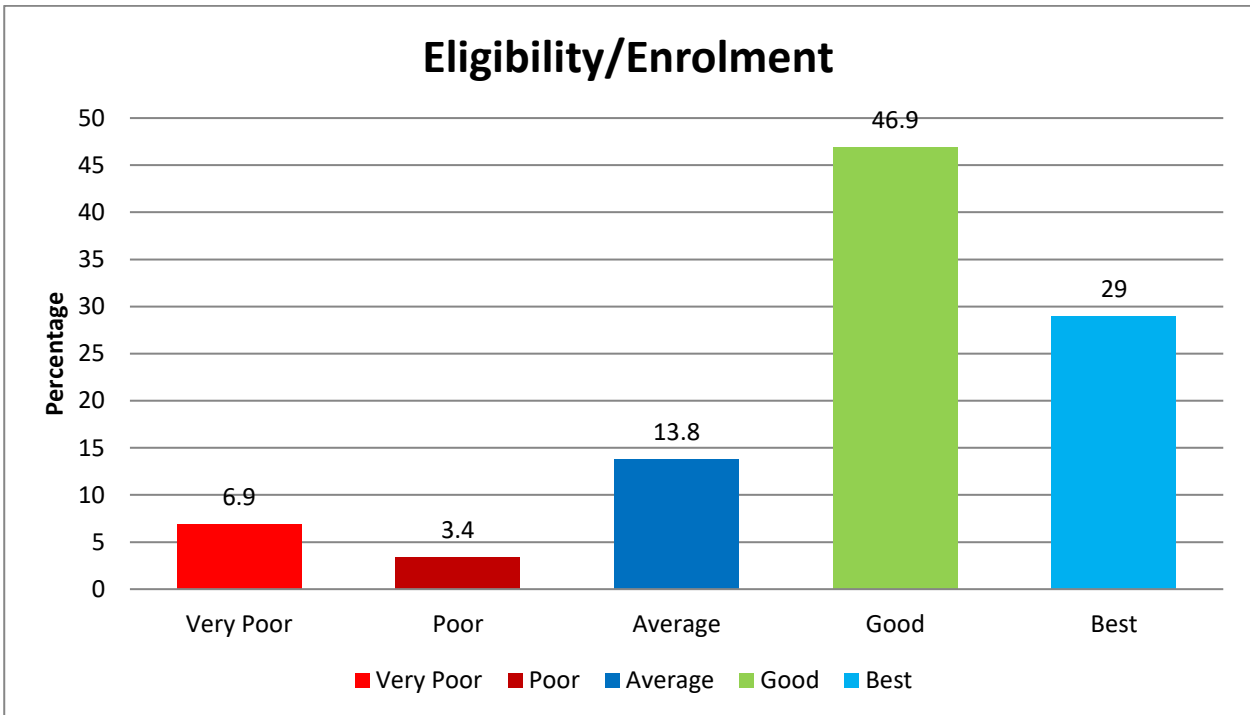


About Efficiency of Staff:

Marks sheet distribution:

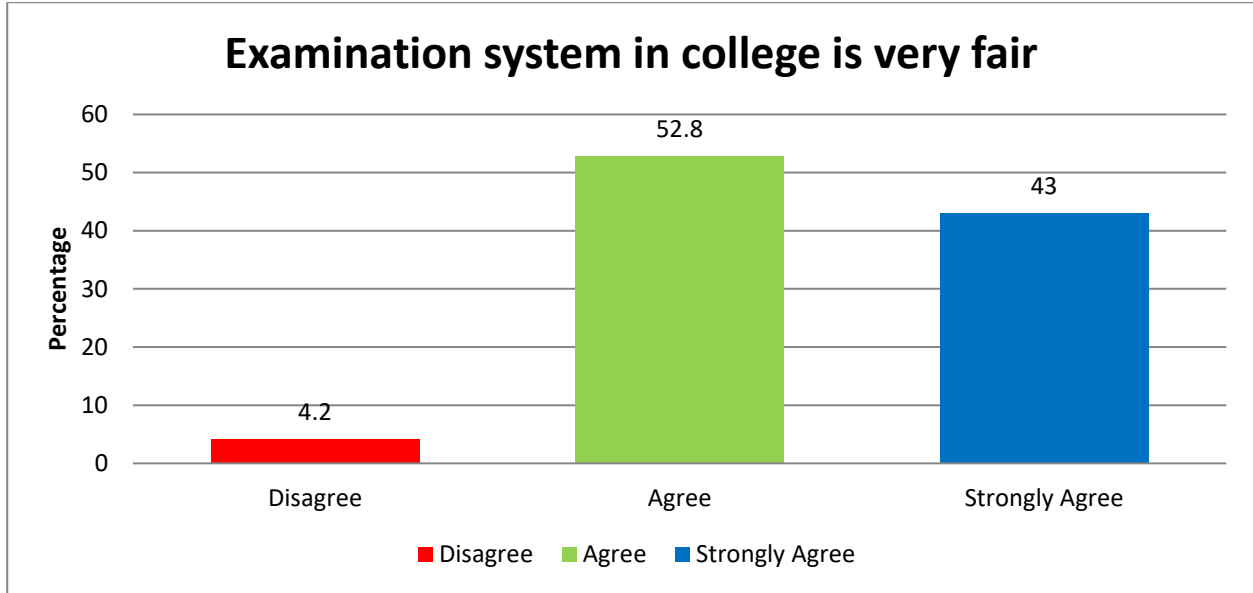


Eligibility/Enrolment:

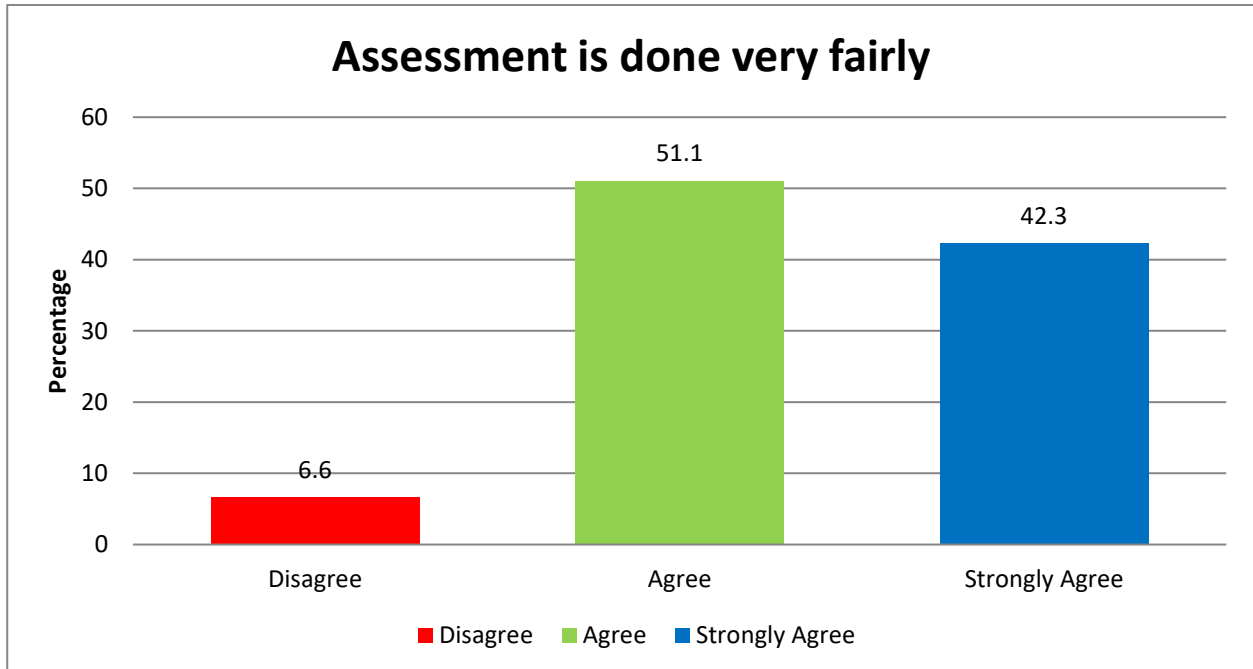


ABOUT EXAMINATION SYSTEM

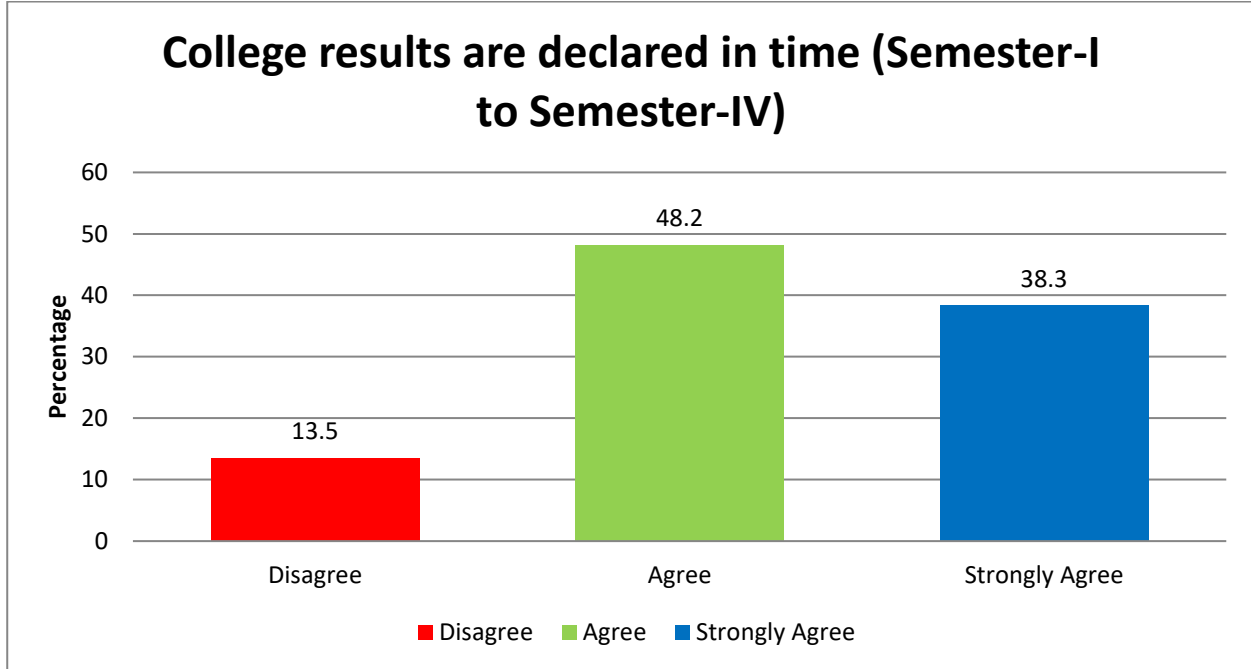
Examination system in college is very fair:



Assessment is done very fairly:

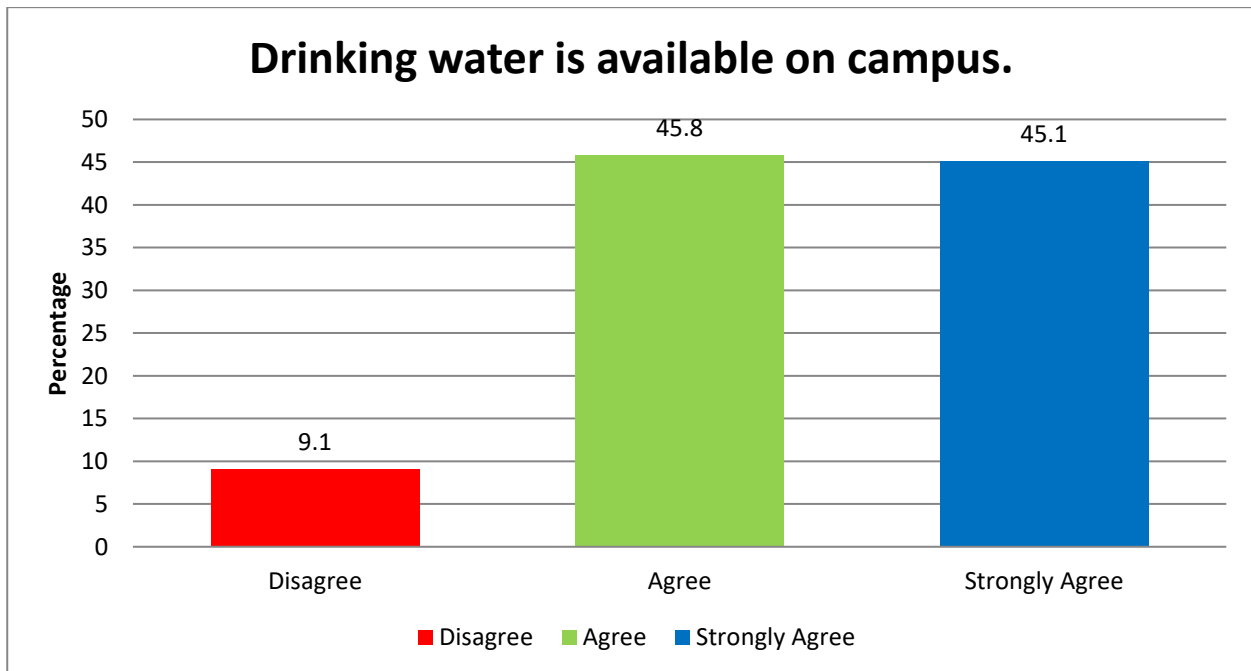


College results are declared in time (Semester-I to Semester-IV):

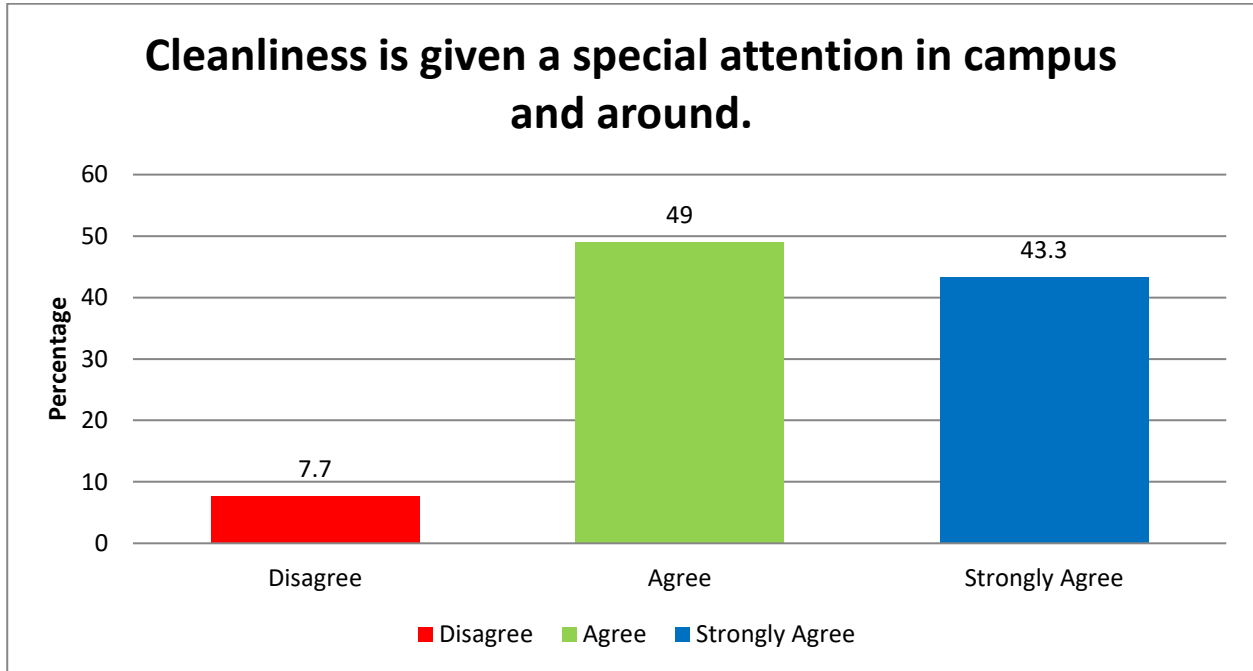


ABOUT OTHER ESSENTIAL FACILITIES AND RELATED SERVICES

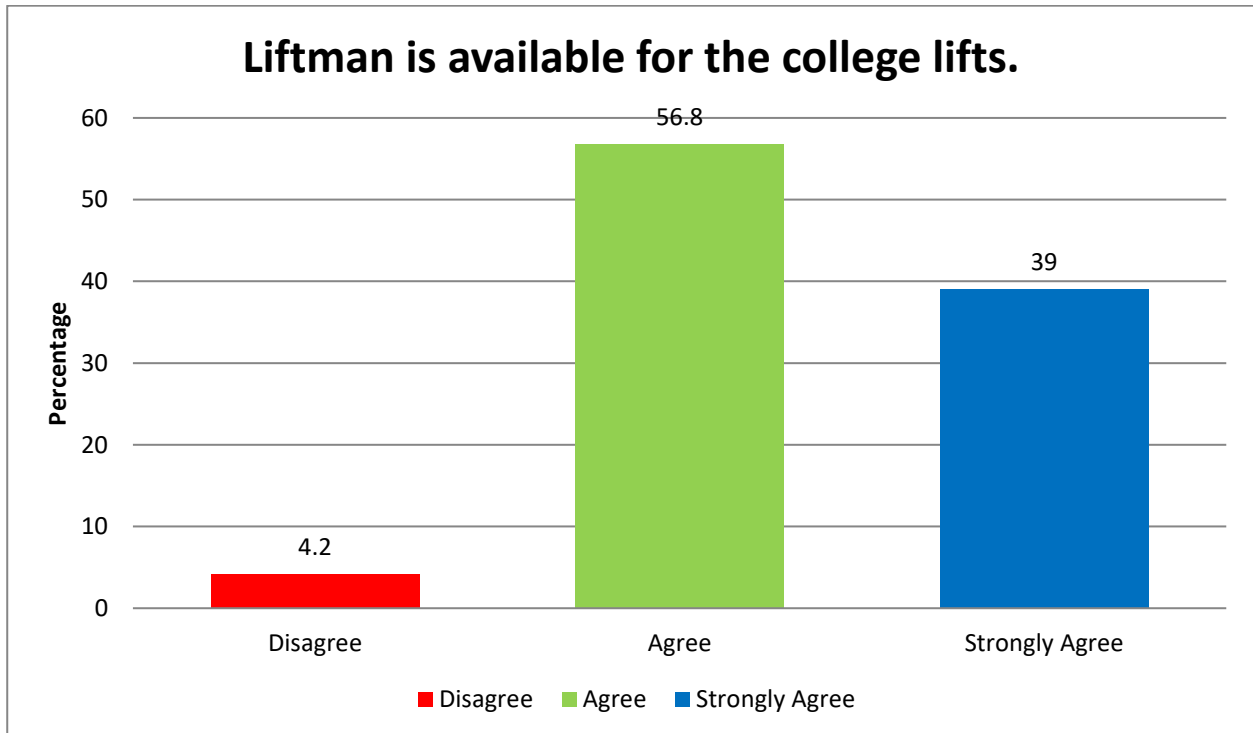
Drinking water is available on campus.



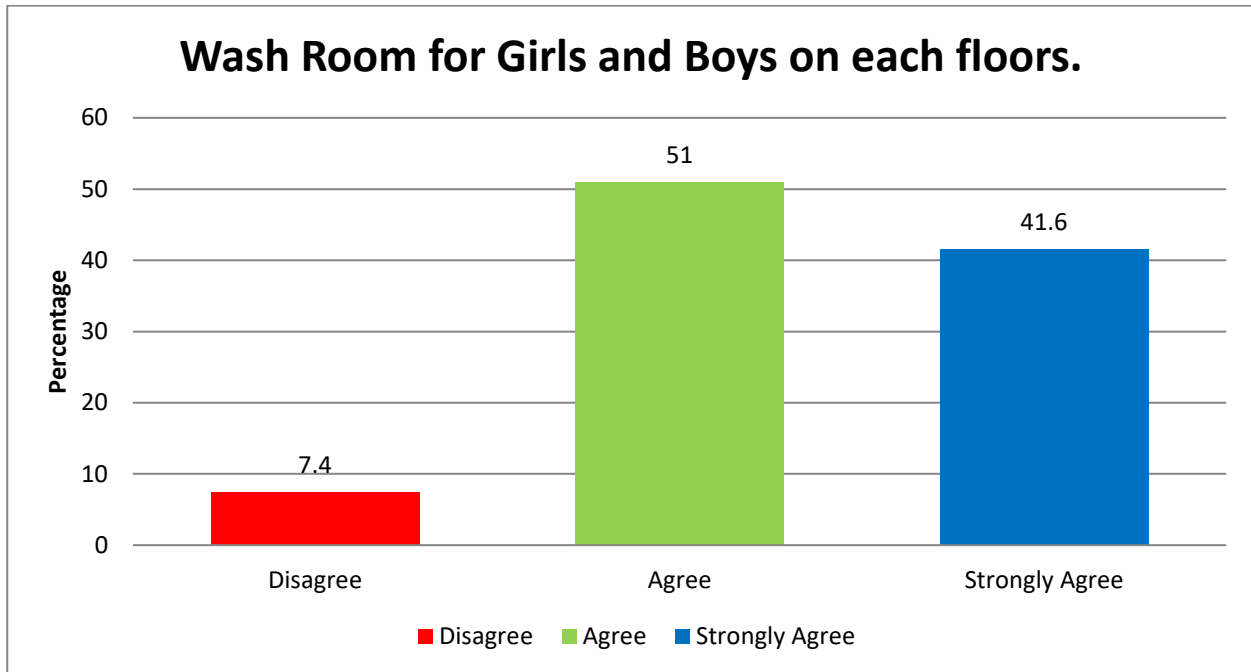
Cleanliness is given a special attention in campus and around.



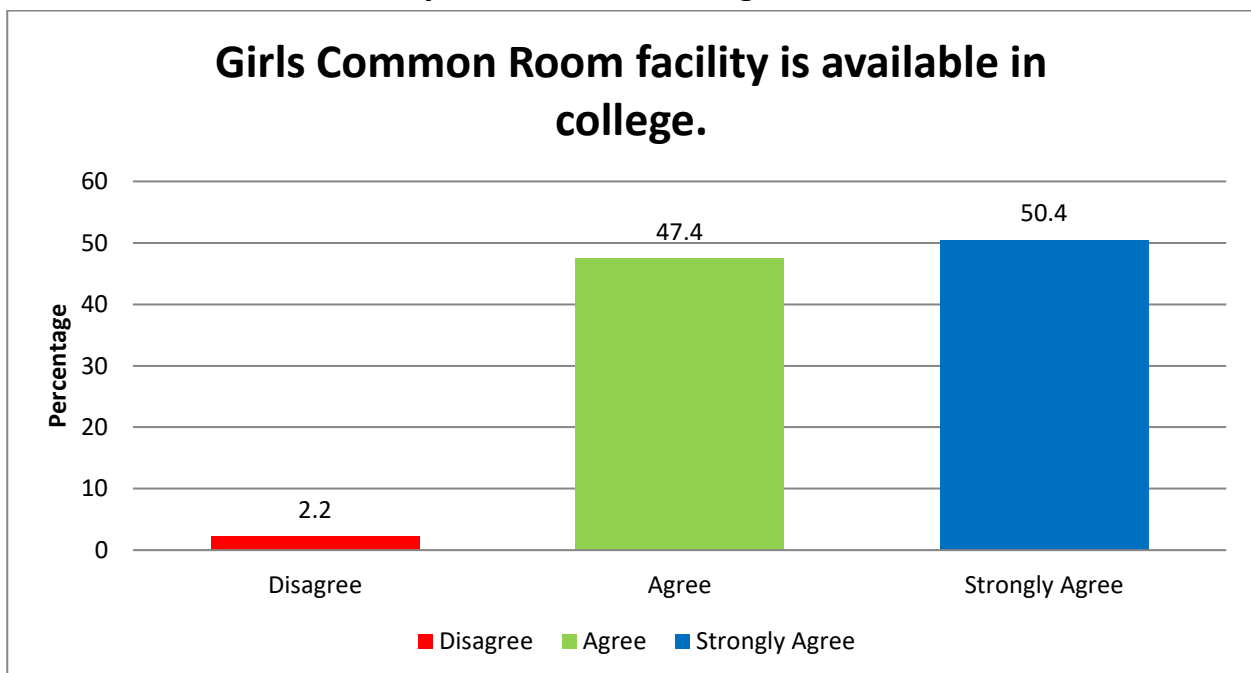
Liftman is available for the college lifts.



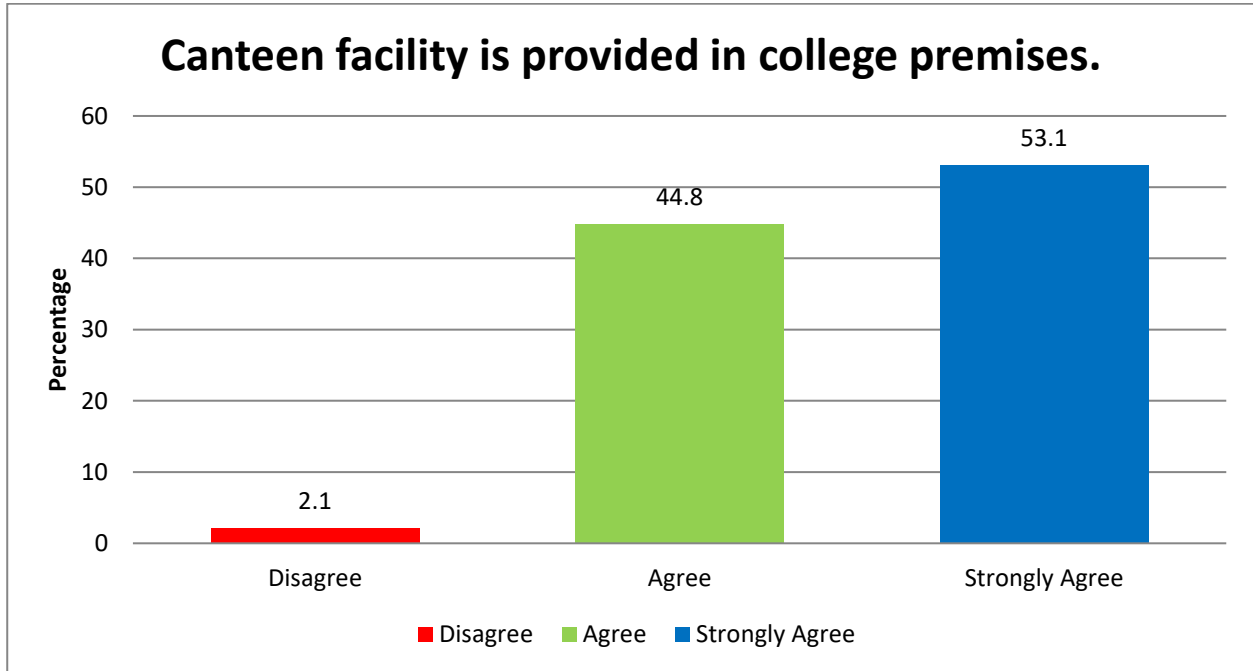
Wash Room for Girls and Boys on each floors.



Girls Common Room facility is available in college.

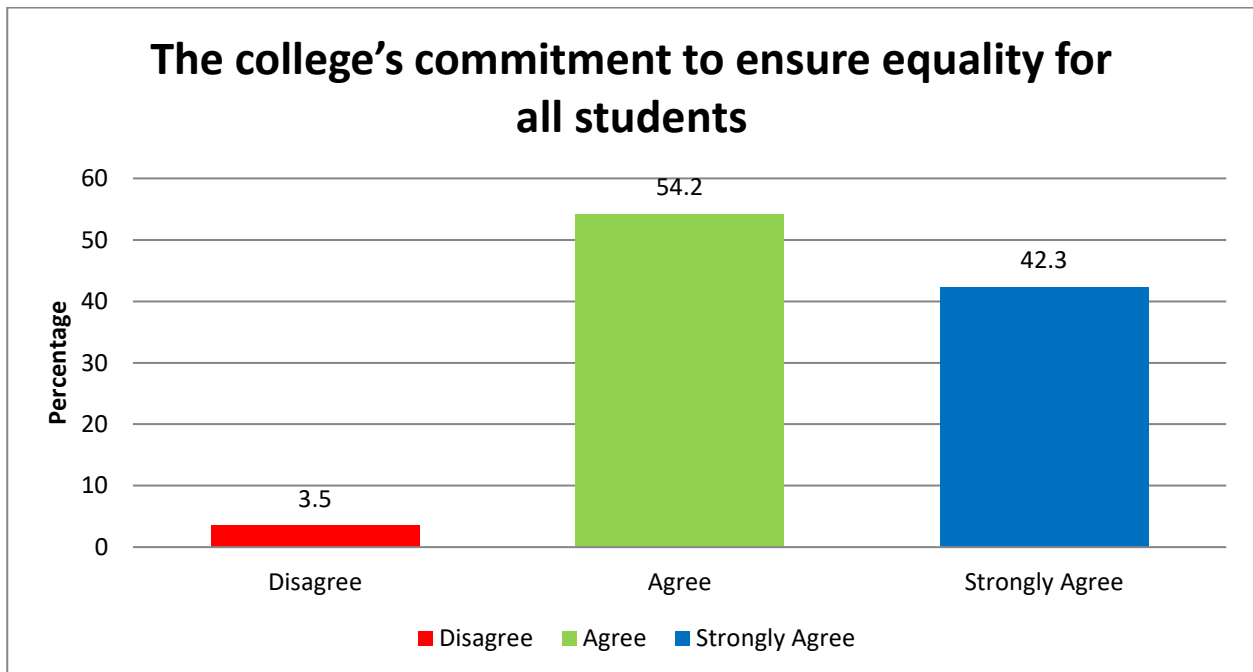


Canteen facility is provided in college premises.

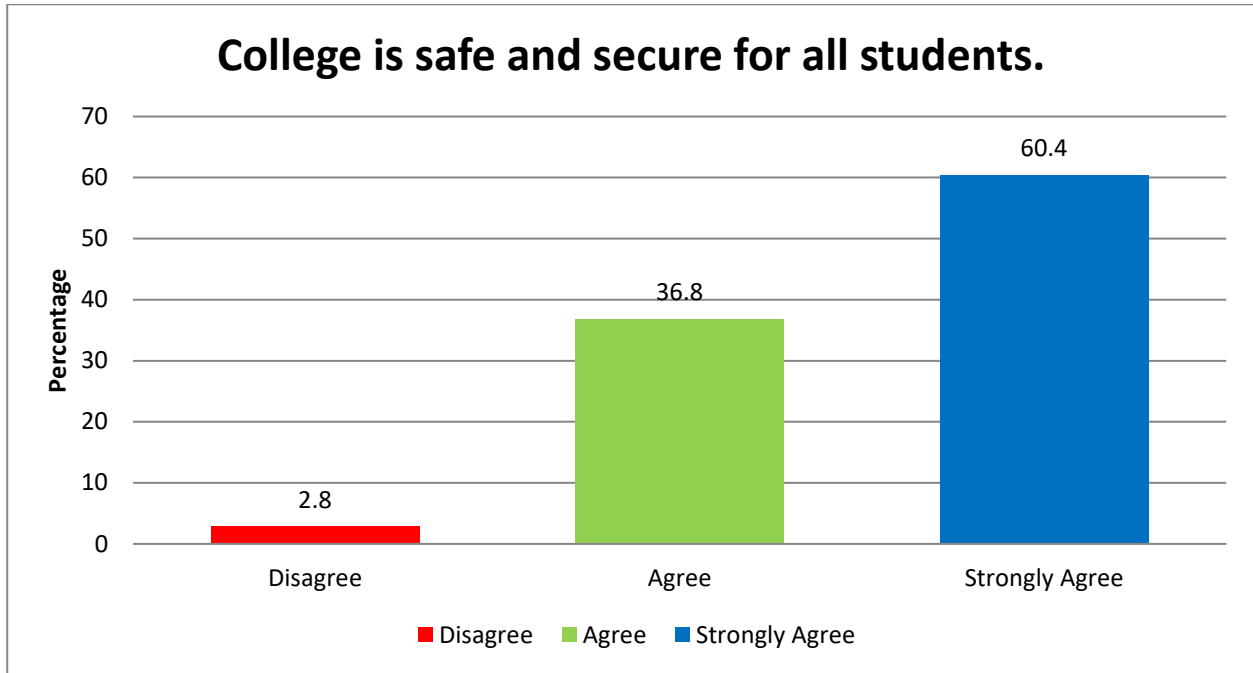


About Overall feedback about College Administration:

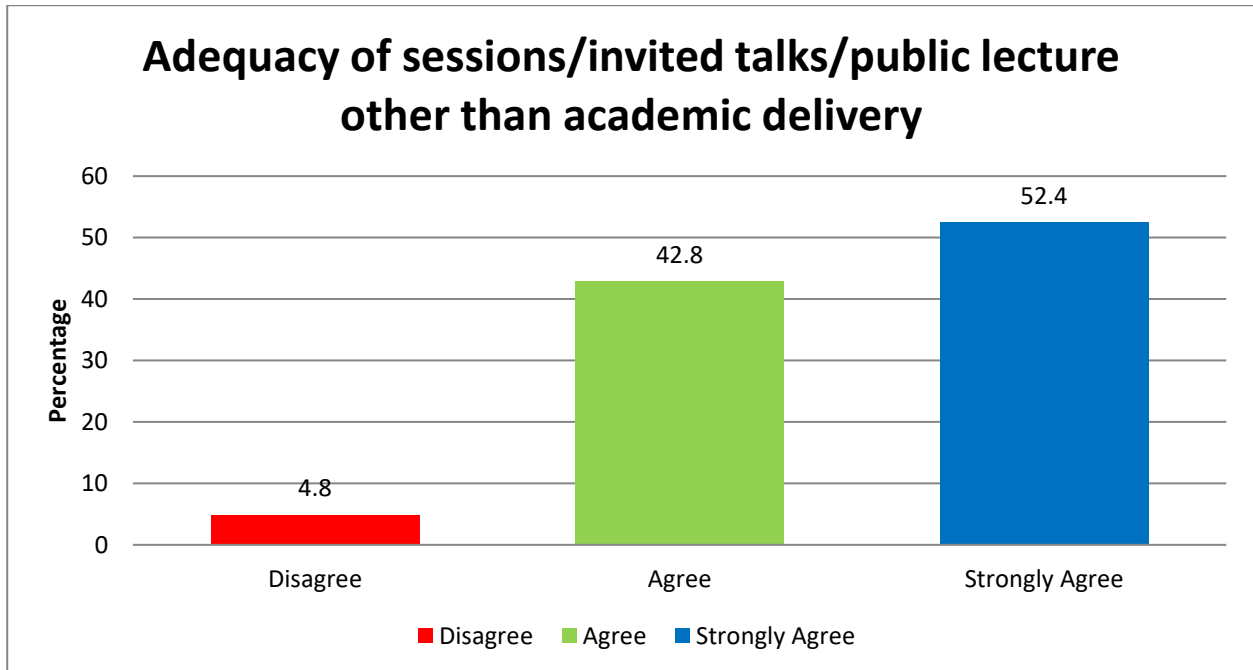
The college's commitment to ensure equality for all students



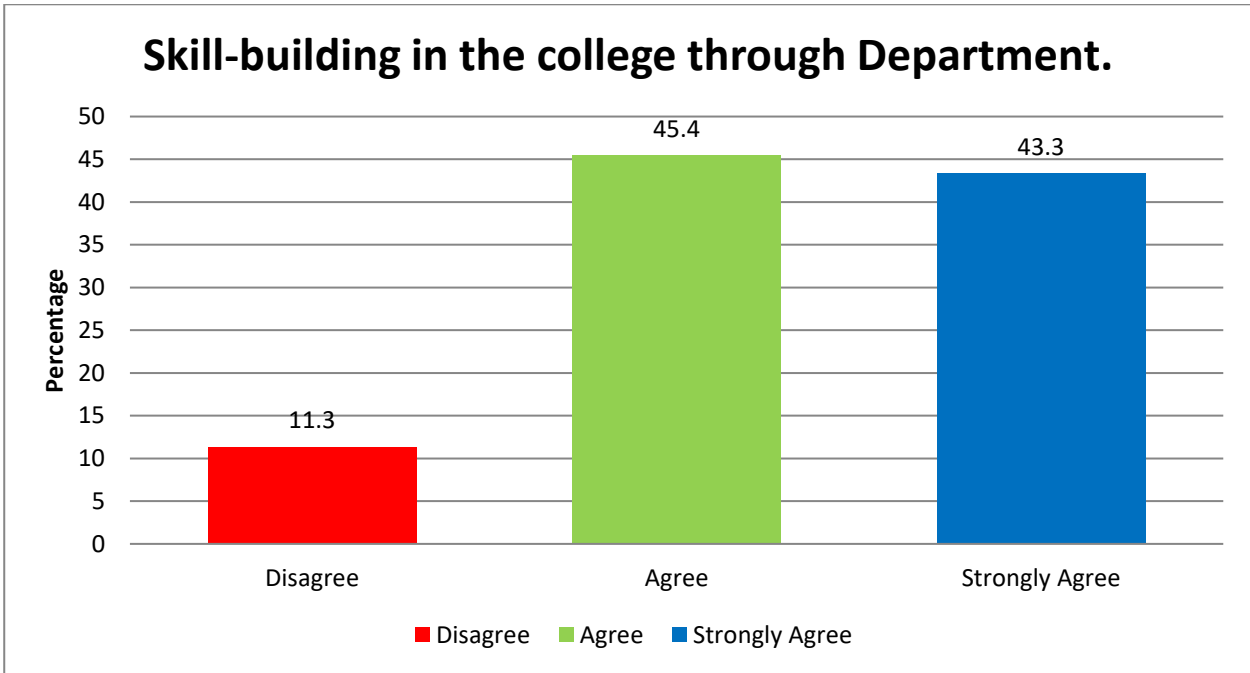
College is safe and secure for all students.



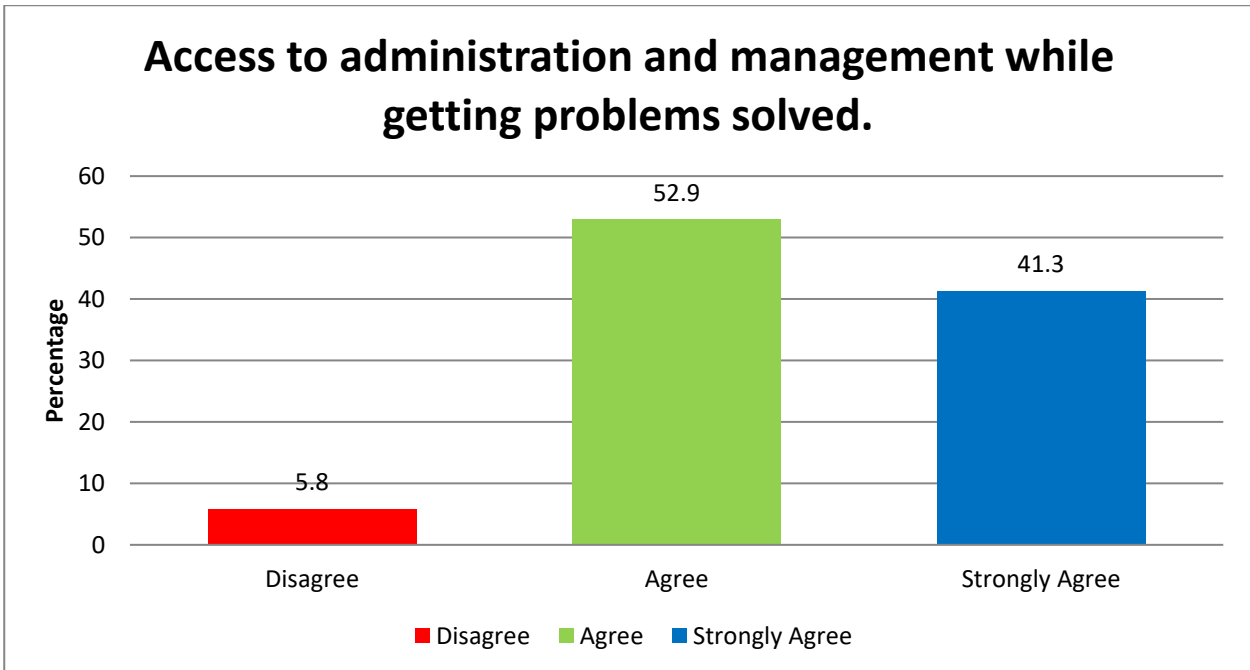
Adequacy of sessions/invited talks/public lecture other than academic delivery



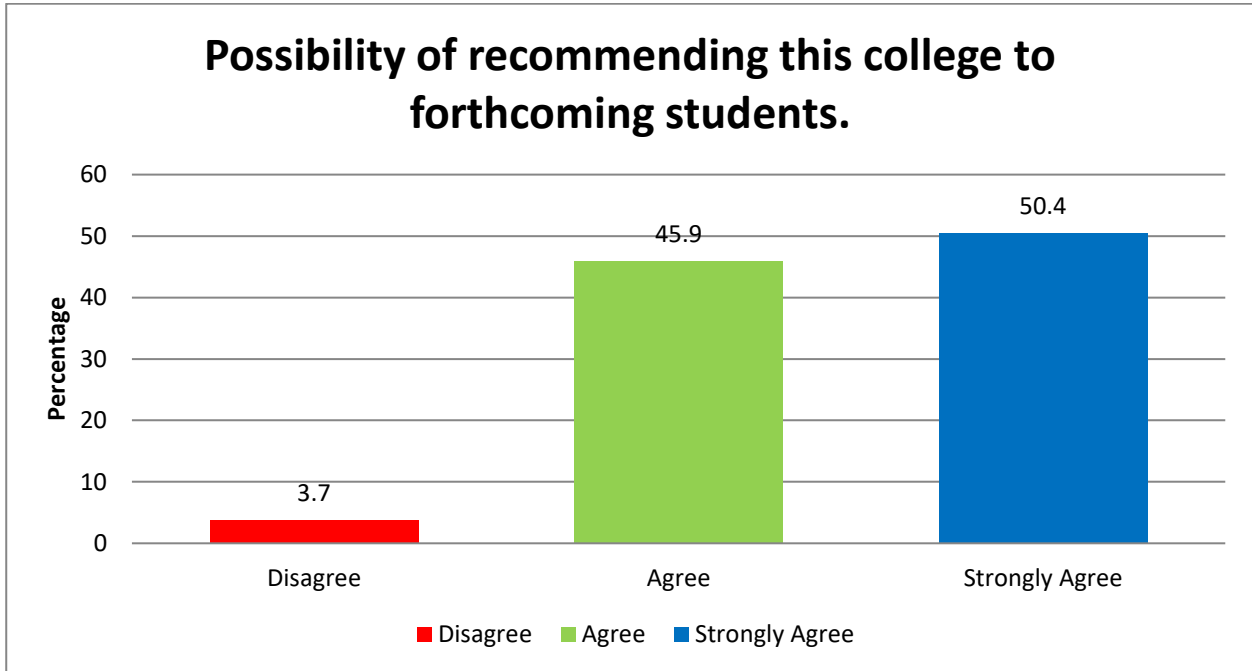
Skill-building in the college through Department.



Access to administration and management while getting problems solved.

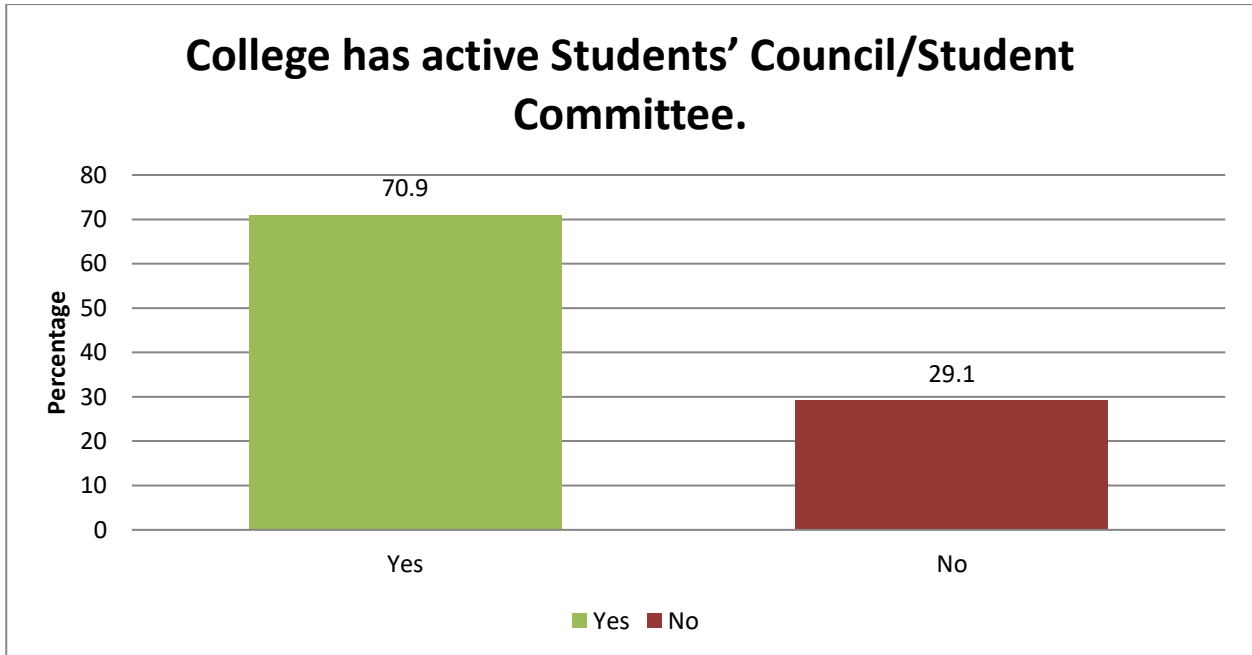


Possibility of recommending this college to forthcoming students.



ABOUT OTHER ASPECTS

College has active Students' Council/Student Committee.





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College has Language Laboratory:

